

E-000000C-11-0328 OPEN MEETING AGENDA ITEM

ORIGINAL ARIZONA CORPORATION (



0000145904

UTILITY COMPLAINT

RECEIVED

Investigator: Tom Davis

Phone: (602

Fax:

2013 JUN 26 A 9:47

Priority: Respond Within Five Days

AZ CORP COMMISSION

Opinion No. 2013 - 111375

DOCKET CONTROL

Date: 6/25/2013

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

First:

Last:

Complaint By:

Michelle

Jack

Account Name:

Michelle Jack

Home: (

Street:

Work: (000) 000-0000

City:

Sedona

CBR:

State:

AZ Zip: 86336

is:

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone: (---, ---)

Nature of Complaint:

Correspondence: 6/20/13

I am a resident of Sedona, AZ. The city counsel of Sedona & the residents of Sedona want to opt out of smartmeters. We all agree that the citizens of Sedona should be given the option to opt out. The opt out fee of \$75 initial setup & \$30 monthly that APS is calling for is exorbitant. It would make opting out of affordable for many people. I believe this type of action is to discourage APS customers from opting out of smartmeters even though they believe they are a hazard to their health & their privacy. Thank you.

End of Complaint

Utilities' Response:

Arizona Corporation Commission

DOCKETED

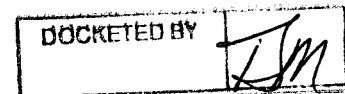
Investigator's Comments and Disposition:

6/25/13: Entered for the record and docketed

JUN 26 2013

CLOSED

End of Comments



Date Completed: 6/25/2013

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